



General Terms and Conditions for Payment through SSLCommerz:

- Upon successful completion of each Payment transaction, a System generated Premium/Money Receipt (without signature) will be displayed on screen as a proof of Payment with save and print option.
- A link to the system-generated Premium/Money Receipt will be sent via SMS to the policyholder's registered mobile number upon successful payment.
- The receipt will also be available for download at any time from the client portal.
- The Receipt shall not be binding upon Shanta Life Insurance PLC unless the transacted amount gets credited into Shanta Life's designated Bank account. Upon getting credited amount to Shanta Life's designated Bank account, a notification SMS (acknowledging the receipt of payment) to be sent to the Policy-holder's registered mobile number.
- Notwithstanding, under any circumstances, Shanta Life will neither be liable for any input error (e.g., erroneous information, amount, typographical error etc.) by Payor nor for any fraudulent or unauthorized use of the Cards by any other person whatsoever.
- For any discrepancy regarding card services, please contact with the respective Card issuer Bank or the Payment Gateway provider.
- For further queries or services and assistance in future, kindly feel free to call 09610889900 between 9.00 AM to 9.00 PM, except holidays. You may also write to us through *Support* section of our website <https://shantalife.com/>.

Shanta Life reserves the right to amend, change, alter and modify the terms and conditions at any time without prior notice.